



Bonterra™

## Advanced Support Consulting

# Take your social impact to the next level.

Advanced Support Consulting (ASC) provides customer-led, flexible, and solution-focused services to support your corporate social responsibility program needs, whatever they may be.

Partner with an expert consultant to expand the flexibility of your Corporate Social Responsibility team without the constraints of recruiting, hiring, and training a new resource. Advanced Support Consulting turns common barriers to growth, such as knowledge gaps and resource challenges, into opportunities for program enhancement, scaling, and expansion based on your unique needs and goals, as defined by you.

### INCLUDES

- Check-in calls to review goals and deliverables.
- Support to make standard configuration updates to proposal types, dashboards, and other features.
- Scope, create, and update standard reports.
- End-user webinars to review changes and enhancements.

### ADVANCED SUPPORT CONSULTING

**20 HOURS PER MONTH**  
**60 HOURS PER QUARTER**  
**240 PER YEAR YEAR\***

*\*The minimum requirement is 240 hours per year of advanced support time.*







## Support to help you scale your CSR initiatives scale and grow.

As a leader in social impact, you are constantly faced with an ever-changing socio-economic landscape and growing demand to do more, from creating and measuring impact, to improving employee retention and satisfaction to proving return on investment. With Advanced Support Consulting, you can focus on confidently optimizing and scaling your programs how you want.

### System maintenance

Take advantage of a system expert who is well versed in best practices to improve operation of and ensure maintenance of your Corporate Social Responsibility system.

### Expanded resources

Partner with an expert consultant to expand the flexibility of your Corporate Social Responsibility team without the hassle of recruiting, hiring, and training a new resource.

### Knowledge sharing

Keep your Corporate Social Responsibility team in the know with end-user webinars to review changes and enhancements, so they can flex and grow with your programs.

### Flexible support

Customer-led support ensures that the focus of assistance seamlessly adapts as needs change, without additional scoping, allow you to personalize how and when you need that extra support.